



EMPOWER KIDZ DROP-IN CHILD CARE FAQs

Where do I start?

You will need to register your child(ren) for their time at The PlaySpace. The link to register is located [here](#). You will receive a confirmation email and once the registration is complete you will be able to drop off immediately. You are also welcome to register when you are at Empower Kidz for the first time.

How do I obtain a membership?

You must be present at Empower Kidz to obtain a membership. We can place a membership on your account over the phone, however, you will be required to pay when you arrive at Empower Kidz to set that in place.

After I register, how soon can I drop off?

Immediately. Our registration system does send an automated "review" email but you are able to drop off immediately upon completion of the registration forms.

*If your child is an infant (6 weeks -17 months) it is encouraged you call us prior to dropping off to confirm availability in the infant room. We are only able to accommodate 4 infants at a time. Obtaining a membership will give you the ability to make reservations in advance to ensure a space for your infant.

What should I bring and what should I NOT bring?

If your child is in diapers you will need to bring several diapers along with a change of clothes (wipes are not required). If your child is potty training, bring a change of clothes. If bringing a lunch/dinner for your child, please make sure all the contents are NUT FREE. We provide water cups with straws so sippy cups are not needed unless your child is unable to drink out of a straw. We also serve complimentary snacks; lunch and dinner can be ordered at an additional cost.

Items to Bring Every Visit:

- Your child's Empower Kidz no-slip socks
- A change of clothes for each child, stored in a labeled ziplock bag
- All personal items clearly labeled with your child's name
- All necessary diaper changing supplies, including diapers/pull-ups, creams, powders, etc.
- Shoes for each walking child
- Parents are encouraged to provide all snacks and meals, as you know your child's health and dietary needs best, ensuring that all contents are NUT FREE.

Items Not to Bring:

- Backpacks or bags (with the exception of nursery guests who may leave a diaper bag in a secured cabinet)

- Large comfort items
- Personal toys from home (except for school-age children, who may bring in homework assignments to work on)
- Empower Kidz is a **cell-phone free zone** for children and staff.
- Meals or snacks containing nuts
- Non-emergency over-the-counter or prescription medications

How often can I drop off?

Empower Kidz is considered an "Alternative Care Program" (also known as drop-in care) - "Drop-in care" is when an operation accepts a child into care on an as-needed basis, though a child cannot be in care for more than five consecutive days or more than 15 days in a month.

Can I go in with my child?

For the safety of all the children at Empower Kidz we do not allow parents past the gate. Our entire staff is background checked and we require that anyone who enters our play area, to be. You can see the entire space from the front and are more than welcome to stay to watch as your child acclimates. We understand dropping off can be hard, at times, for children and parents and want to make it as easy as possible for everyone.

Do you provide lunch/dinner?

Empower Kidz does provide meals, at an additional cost, for lunch and dinner. If you would rather pack a lunch for your child, please be sure the contents of the meal are entirely NUT FREE.

Do I have to tell you when I will be back to pick up?

You do not have to let our staff know when you will be back to pick up. This is the beauty of "drop-in" care.

Do you round up to the next hour?

At Empower Kidz we charge by the minute. We do not round up to the next hour, so you can drop your child(ren) off and not have to watch the clock!

What qualifications does your staff have?

Our entire staff is FBI background checked and fingerprinted. They are also first aid and CPR certified as well as trained to care for children. Our staff training meets the Minimum Standards put in place by the DFPS and are the same as that of every full-time daycare in Texas.

What are your child/caregiver ratios?

At Empower Kidz we staff 1:4 in the infant room and between 1:8 and 1:10 on the main floor for ages 18 mos-12 years. This is well under the Texas Child Care Ratio guidelines.

You can view the ratios here: <https://www.daycare.com/texas/>